Hashem **Mohamed Hashem Mohamed**

Personal Information

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Objective

To pursue a job opportunity to work in software engineering, programming, development and research in a competitive environment that will challenge me to push my boundaries, expand my knowledge and expertise in the field of computer science and find leading & advanced software solutions while allowing me to add value to the dynamics of the company through working in a productive team.

Experience

Vodafone UK, 2018 - 2019

- Job Title: Customer Service

- Responsibility: Customer Escalation Management

- Key achievement: From the top ten of NPS score for four consecutive months.

Dell EMC, 2019

- Intern at the Summer Academy'19

Education

- Misr International University, Cairo, Misr - Ismailia Road, Egypt – 2016 – 2020

  o Bachelor of Computer Science - GPA: 2.35

- Sheraton Heliopolis International School

  o American Diploma

Activities

- Coordination member - El Warsha (Student club in university) (2017 - 2019)

- Coordination member - International Student Leadership Conference - (2018 - 2019)

Publications

"GQM-based Tree Model for Automatic Recommendation of Design Pattern Category", International Conference Proceedings Series by ACM (ACM (978-1-4503-7721-8), archived in the ACM Digital Library, indexed by Ei Compendex and Scopus (ICSIE 2020)

Skills

- Programming Languages: Java, C++, Python, HTML, PHP, JavaScript, CSS, SQL.

- Fluent English spoken and written, Native Arabic.

- Excellent skills in Microsoft Office (Word, PowerPoint, and Excel).

- Excellent presentation, negotiation skills and public talk.

- Excellent organizing, problem solving skills.

- Excellent time management skills.

- Hard worker, fast learner and eager to succeed.

- Dedicated and committed.

- Creative and passionate about video editing.

- Able to listen to others and to work well as part of a team.

Achievements

- Created, designed and implemented several software systems while considering programming ethics and rules.

- Conducting research involving experimentation and modelling.

- Took the Information Storage and Management v3 course during the Dell EMC summer academy.

Projects

- Automatic Recognition of Suitable Software Design Pattern (Desktop App - using Java).

  Graduation Project Link: http://miuegypt-001-site13.btempurl.com/detecting-the-appropriate-software-design-patterns/

- University Management System for Faculty of Art Education Zamalek (Web App).

- Emergency Caller Application (Android Mobile App)

- Optical Character Recognition (OCR) (Image Processing using Python).

- Blood Transfusion Service Center Predictor (Machine Learning using Python)

- Ad Clicking Prediction (Data Science using RapidMiner Studio)

- Newspaper Web app using HTML, PHP, SQL, CSS, JavaScript.

- VR and AR projects at DELL EMC (Unity).